# Ahmed Suhail Ajina

Associate Professor (PhD Marketing, Dual MSc Marketing, CIM, CAM, SMM, PGRDip, KPIA) Email: aajina@gmail.com Mobile: 0555993353

# **Education**

# The University of Hull

PhD, Marketing, 2015

### **Chartered Institute of Marketing**

CAM Candidate, Digital Marketing & Social Media, Communications Advertising and Marketing, 2013-2014

CIM Certified, Marketing, Chartered Institute of Marketing, 2011-2012

# The University of Hull

PDRT, Postgraduate Diploma in Research Training, Research, 2012-2013

PGCert., Business Administration and Management, General, 2011 - 2012

# **Academy of Midland**

Diploma, Risk Management, 2011 - 2011

# The University of Stirling

Msc, Marketing, 2009 - 2010

# King Fahd University of Petroleum & Minerals

Bs, Marketing, 1999 - 2005

Activities and Societies: Collage of Industrial Management (President of Marketing Union) January

2001 College of Industrial Management (President of Managerial Affairs) January 2000

# **Current Position**

# Consultant, PR and Marketing

December 2019- till now

Gulf Health Council, Riyadh

# Viva Voce

Alsalem, Ghada (2020), Marketing Academic Programs to enhance Competitive Advantages for Saudi University. Implication of 7Ps Model. King Saudi University.

Alsobaiee, Abdulaziz (2020), A Framework of Successful Business Incubators in Saudi Arabia. Imam Abdulrahman bin Faisal University

# **Student Supervision**

Aloqaifi, Haitham (2016) "The Impact of Psychological Pricing on Purchasing Decisions: The Role of Odd and Even Pricing on Saudi Retail Industry". Seventh Saudi Students' Conference, Riyadh, Saudi Arabia.

# **Academic Positions**

# Dean, College of Business Administration

March 2017- till now

Prince Sattam Bin Abdulaziz University

#### Head of Rowad Center,

Nov 2017- till now

Prince Sattam Bin Abdulaziz University

### Vice Dean for Quality & Development,

April 2017-2018

Prince Sattam Bin Abdulaziz University

### Head of Marketing Department,

March 2016-2018

# **Academic Work Experience**

# The Excellence Learning and Teaching Unit

March, 2017

Prince Sattam Bin Abdulaziz University, University Level

#### **Conferences and Exhibitions Committee**

March, 2017

Prince Sattam Bin Abdulaziz University, University Level

### The Third Strategic Goal Committee

Oct, 2016

Prince Sattam Bin Abdulaziz University, University Level

# Permanent Committee for Curriculum and Academic Program

Oct, 2016

Prince Sattam Bin Abdulaziz University, University Level

### Curriculum and Academic Program Committee, Vice Chairman

Sept 2016

Prince Sattam University College Level

### **Examination Committee, Chairman**

April 2016

Prince Sattam Bin Abdulaziz University - CBAK

### **VP** and **Development Coordinator for Development Committee**

March 2016

Prince Sattam Bin Abdulaziz University

#### **Member of Contracting Committee**

March 2016

To interview candidate from Jordan (One Time Only)

### Part-time Lecturer at University of Hull, UK

2014

University of Hull main campus-Business School – Marketing Department

### Lecturer at Prince Salman bin Abdulaziz University

June 2012 – 2015 (Study Leave for PhD)

Alkharj Campus - Business School - Marketing Department

# **Conferences**

بن سهيل عجينه، أحمد. (2020). أرجوزة التسويق: مدخل إلى علم التسويق و الأعمال. مجلة كلية الدراسات الإسلامية والعربية بدمنهور, 5(14), 1177-1202. doi: 10.21608/jcia.2020.182422

Ajina, A. S. (2019). The role of content marketing in enhancing customer loyalty: An empirical study on private hospitals in Saudi Arabia. Marketing, 15(3), 71-84.

Ajina, A. (2019). Predicting customers' online word of mouth intention: The theory of planned behavior applied to understand youth Saudi social media behaviors. Management Science Letters, 9(10), 1553-1566

Ajina, A. S., Roy, S., Nguyen, B., Japutra, A., & Al-Hajla, A. H. (2020). Enhancing brand value using corporate social responsibility initiatives: Evidence from financial services brands in Saudi Arabia. Qualitative Market Research: An International Journal.

Ajina, A. S. (2019). The Role of Social Media Engagement in Influencing Customer Loyalty in Saudi Banking Industry. International Review of Management and Marketing, 9(3), 87.

- Ajina, A. S. (2019). The perceived value of social media marketing: an empirical study of online word-of-mouth in Saudi Arabian context. Entrepreneurship and Sustainability Issues, 6(3), 1512-1527.
- Ajina, A. S., Japutra, A., Nguyen, B., Syed Alwi, S. F., & Al-Hajla, A. H. (2019). The importance of CSR initiatives in building customer support and loyalty: Evidence from Saudi Arabia. Asia Pacific Journal of Marketing and Logistics.
- عجينه، أ. س. (2018) تسويق الخدمات القانونية. ورقة عمل المؤتمر السعودي للقانون. حقيبة المحامي هيئة السعودية للمحامين Yousef Alkhateeb, T. T., Ajina, A. S. M., & George, S. G. V. (2017). Egyptian Intra Agriculture Trade with GAFTA Members: Reilly? s Law of Retail Gravitation and Marketing Effects.
- Ajina, A. (2014) "The Perception of Socially Responsible Banking: How the Perception of CSR Influences Loyalty via Value Creation". The Business & Management Review. Volume 5. Number 1. (ISSN 2328-2185). David Publishing Company, New York, NY, USA. (Published Abstract).
- IMRA (International Management Research Academy). The Perception of Socially Responsible Banking: How the Perception of CSR Influences Loyalty via Value Creation. International Conference on the Restructuring of the Global Economy (ROGE), June 23-24th, 2014, Cambridge, UK.
- AMA (American Marketing Association). Understanding the Motives and Challenges for Socially Responsible Banking, 2014 Winter Educator's Conference.
- AMA (American Marketing Association). The Perceived Value of CSR: An Empirical Study to Measure Consumers' Gain from Dealing with Socially Responsible Banks, 2014 Winter Educator's Conference. Orlando, Florida, USA.
- HUBS Marketing Conference. The Perception of Socially Responsible Banking: How the Perception of CSR Influences Consumer Behaviour. University of Hull, November 2013, Hull, UK.
- ABIS (Association of Business in Society). The Perception of Socially Responsible Banking: How this Perception of CSR Influences Consumer Behaviour. Leuphana University, September 2013, Lüneburg, Germany.
- The Sixth Saudi Scientific International Conference. Exploring the Factors that Determine a Corporate Socially Responsible (CSR) Bank in Saudi Arabian Banking Context. Brunel University, October 2012, London, UK.
- The Second Corporate Social Responsibility Conference. Social Responsibilities in Saudi Arabia: The Potential and the Challenges 2012, Riyadh, Saudi Arabia. Attended.
- Academy of Marketing Conference. Factors Influencing CSR Perception in Saudi Arabian Context. University of Southampton, July 2012, Southampton, UK.
- HUBS PhD Colloquium. University of Hull, Exploring the Factors that Determine a CSR Bank in Saudi Arabian Banking Context. October 2011, Hull, UK.

# **Social Volunteer Works**

#### **Board of Trustees**

2017 – till now

Pioneer Marketing Awards

#### **Evaluation Committee Member (Jury)**

2017 - till now

Pioneer Marketing Awards

#### **Evaluation Committee Member (Jury)**

2017

Hematekom Consumer Protection Association

### **Founding and Board Member**

2016 – till now

Marketing Association

### **Founding and Board Member**

2016 – till now

Let Your Value Talks Association

#### **Founding and Board Member**

2016 - till

Saudi Association for Qualitative Research

### Member of Initiatives Evaluation Committee, Hematikom

Dec, 2016

Committee of Consumer Protection Association

### Member of Evaluation Committee, Pioneer Marketing Award

Sept, 2016

Marketing Foundation

#### **Editor for Amity Journal of Marketing (Editorial Board)**

March 2016

#### **Acting Member of Consumer Protection Association**

April 2016 -till now

Riaydh Saudi Arabia

# Member of the Scientific Committee and Supervisor of Posters Session

The Sixth Saudi Scientific International Conference

Brunel University, 2013 London UK

# **Present A Marketing Symposium**

**Boosting Sales for SMEs** 

July 2016, Almadianah Almonawarah, Saudi Arabia

# **Present A Research Seminar Course**

August 2016

Theoretical Contributions, Online

#### **Present A Research Training Course**

April 2016

Qualitative Research Journey, Online Course

### **Present A Marketing Seminar**

March 2013

What is Marketing, Hull, UK

#### Managing Blog and YouTube Channel

Since Sept 2015

Dedicated for Marketing and Scientific Research

#### **Active Member on Social Media Twitter & Snapchat**

Since 2014

Mainly Discuss Marketing and Academic Research Subjects

# Writing on Newspapers

2016

Riyadh, Alwatan, and University Newspapers

#### Participated in Number of TV programs

Almajd Channel, MBC, Saudi TV, FM, and Nedaa Al-Islam Broadcast

Talking About Consumer Behaviour and Marketing Practices

# **Reviewer for AMA (American Marketing Association)**

2015 - Now

#### **Reviewer for SRJ (Social Responsibility Journal)**

2014 -Now

# General Manager "Your Academic Adviser" Programme

2014-2015

Hull-UK

# **Business Experience**



# Project member at Institute of Nanotechnology

February 2010 - June 2010 (5 months)

Worked with Institute of Nanotechnology. develop marketing plan for year 2010.

University course project

# RM, Financial Institutions Structured Trade at Al Rajhi Bank

April 2007 - June 2011 (4 years 3 months)

Structured Trade Desk, Financial Institutions Department, Corporate Banking Group CBG.

2 recommendations available upon request.

*Includes study leave for personal development (2 years 8 months)* 

### RM Financial Institutions - Europe & Americas at Al Rajhi Bank

April 2005 - April 2007 (2 years 1 month)

# RM, Financial Institutions Europe & Americas at Al Rajhi Bank

May 2005 - January 2007 (1 year 9 months)

# Marketing Officer - Cooperative Program at Saudi Commission for Tourism and Antiquities

February 2004 - September 2004 (8 months)

Coordinator with Landor "Brand building".

Arranging the Marketing Campaign with Ads Agency

**Preparing Reports** 

# **Summary of Academic Related Training**

- ❖ Self-Study Report for Academic Programs, Prince Sattam Bin Abdulaziz, Oct 2015
- ❖ Assessment of Learning Outcomes Workshop, Prince Sattam Bin Abdulaziz University, Oct 2015
- ❖ Attended A Research Publication Workshop, Prince Sattam Bin Abdulaziz University, May 2016
- ❖ Participated in Scholarship Development Seminar, Prince Sattam Bin Abdulaziz University, December 2015
- ❖ Faculty Organizer for Marketing Talent Search Carnival and Global Village, College of Business Administration, December 2015
- ❖ A presenter of student activity training course (Excel), College of Business Administration, Oct 2015
- ❖ iThenticate Program, Deanship of Scientific Research, Feb 2016
- ❖ Practices of the Internal Audit, The Institute of Internal Auditors (IIA), December 2015
- ♦ Debate Workshop سجال Participated in the first debate workshop organized by Alwajehah, University of Hull, UK June 2015

# **Summary of Business Projects**

#### Task Force:

Participated in the Task Force team to enhance the Al Rajhi Bank Exports volume. "SABIC, TASNEE, etc...)

#### **IDB\ITFC:**

Finalized the agreement with ITFC to handle their trade volume (Export\Import) SFD Visited Yemen to Participate in SFD Forum (Marketing Al Rajhi Bank's P & S to Yemeni Banks)

#### **SIEC\SEDC**:

Propose to handle their exports "merchant exporter" with the support of SFD

#### **SABIC:**

Member of SABIC exports team to facilitate SABIC business related issues within Al Rajhi Bank

#### GCC:

Visited 20 banks in GCC countries to promote Al Rajhi Bank's P & S in June 08. PD Responsible for the Product Development from all aspects (Structures, Approvals, Agreements, Syndications and Club Deal, Non Bank FI & Marketing to Banks) Systems Coordinate with IT Dept. to develop Trade System within the Bank

# **Training, Lectures and Workshops (I presented)**

- ❖ Effective Learning Methods, 2017
- ❖ Buyers and Sellers Right, Student Affairs, 2017
- ❖ Marketing Initiatives, talent house, Islamic University, Madinah Monawarh 2017
- ❖ Marketing SMEs in light of the current challenges, Youth Business Council, Chamber of Commerce 2017
- ❖ Deceptive Commercial Advertising, Consumer Protection Association, Riyadh Sport Club, 2017
- ❖ Sales Enhancement in SMEs Workshop, Madinah Chamber of Commerce Sponsored by STC 2016
- ❖ Entrepreneurial Marketing Seminar, Souk Okaz, King Salman Centre for Youth, 2016
- ❖ Learning Outcomes Matrices for Curriculum and Academic Programme Workshop, PSAU, 2016
- ❖ Introducing Colleges of Business Administration for High School Students, 2016
- ❖ Quality in Academic Researches, Online Course, 2016
- ❖ Systematic Literature Review, Online Course, 2016
- ❖ Theoretical Contribution, Online Course, 2016
- ❖ Qualitative Research Journey, Online Course, 2016
- \* Research Philosophy, Online Course, 2015
- ❖ Qualitative Research Symposium, University of Hull ,2014
- ❖ What is Marketing, University of Hull 2013

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# **Training & Courses (I Attended)**

- \* Training of Trainers (Certified Trainer), King Abdulaziz University
- Presentation Skills, LJL Seminars
- ❖ Accelerated Learning, MENA
- Essential Academic Leadership Skills, ALC
- ❖ Advance English course,
- ❖ UoS Professional Skills & Team Building,
- ❖ TN Basel II (Bazel II) by Al-Mujaz Financial
- Analysis for Banks by SHRD
- **❖** Islamic Banking by SHRD
- ❖ Bourse Game "Treasury and Foreign Exchange"
- ❖ "Trade Finance Training Program" by JP Morgan Chase
- ❖ "Financing & Guarantee Mechanism Forum" Yemen, Sana'a
- ❖ "CPU 600- Documentary Credit 2007 by Deutsche Bank
- ❖ "CPU 600-Documentary Credit 2007 by CommerzBank
- ❖ "JP Morgan Risk Analysis Seminar" UK, London
- ❖ Basics of Banking (IOB) Selling Skills (IOB)
- ❖ Advance Credit Risk Analysis (IOB) Corporate Finance (IOB)
- ❖ Bourse Game & Basic Treasury
- ❖ Principles of Banking (Arab Academe- Jordan), Riyadh Trade Finance
- ❖ (Arab Academe- Jordan), Riyadh
- ❖ Dealing Room Foundation (Arab Academe- Jordan), Riyadh
- ❖ Marketing & Selling Financial Services (Arab Academe- Jordan), Riyadh
- ❖ Analyzing Bank's Financial Statement (Arab Academe- Jordan), Riyadh

- ❖ Negotiation Skills (Arab Academe- Jordan), Riyadh
- ❖ Anti-Money Laundry AML (Al Rajhi Internal) Personal
- Leadership by Procter & Gamble
- ❖ SoftTools (Advanced Project Management Software) Goal Centrex
- ❖ (Project Management Software) Trained by BankScope
- **❖** Artificial Persuading

# **Specialties**

- Islamic Banking
- ❖ Total Relationship with the correspondent banks (CRM)
- Marketing Trade Products to foreign banks
- ❖ Analyzing Exports Volume of Saudi and Reporting
- ❖ Explore the opportunities in the Emerging Markets
- Designing and Developing new Products
- ❖ Negotiating and arranging deals\agreements with banks
- Pricing of the confirmation charges of inward business
- ❖ Selling\Buying the Risk from international banks
- Coordinating with TPCs in Riyadh, Jeddah & Dammam
- Ensuring the Quality of Service

# Workshops

- Sharing Strategy with Stakeholders
- Practical Experiences in CSR
- Creativity in CSR programs
- Entrepreneur Culture

# **Skills & Expertise**

- **❖** Islamic Finance
- Banking
- Corporate Finance
- Financial Analysis Credit
- Marketing Communications
- Market Research
- Marketing Strategy
- Risk Management

# **Organizations and Memberships**

**Chartered Institute of Marketing - CIM** 

Member

June 2011 to 2014

**British Academy of Management - BAM** 

Member

June 2011 to 2014

**Academy for Marketing - AFM** 

Member

June 2011 to 2014

International and Training Development Academy – ITDA

Member May 2012 to 2014

### **Business and Economics Association**

Member May 2012 to 2014

# **Honors and Awards**

# First Saudi Graduation Honoring Ceremony

Saudi Arabia Cultural Bureau - UK

October 2010

Awarded in the first Saudi Graduation honouring ceremony in the UK 2010.

### A letter of Thanks and Appreciation

Saudi Ambassador in the UK HRH Mohammed Bin Nawwaf.

September 2010

### A letter of thanks and appreciation

From the Saudi Ambassador in the UK HRH Mohammed Bin Nawwaf.

2011

# **Interests**

Reading, Sports

# **Ahmed Suhail Ajina**

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